



2122.

IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

**Patent Application**

Inventors: **A.D. Flockhart**  
**E.P. Mathews**  
**J.Z. Taylor**

Case No.: **Flockhart 15-19-1**

Serial No.: **09/776,937** Group Art Unit: **2122**

Filing Date: **17 June 1999**

Examiner: **Chameli Das**

Title: **Customized Applet-On-Hold Arrangement**

Mail Stop Non-Fee Amendment  
Commissioner For Patents  
PO Box 1450  
Alexandria, VA 22313-1450

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JAN 28 2004

Technology Center 2100

SIR:

**TRANSMITTAL LETTER**

Enclosed is a Response to Final Rejection in the above-identified application.

**NO ADDITIONAL FEE REQUIRED**

In the event of non-payment or improper payment of a required fee, the Commissioner is authorized to charge or to credit **Deposit Account No. 501602** as required to correct the error.

Respectfully submitted,

By *David Volejnicek*  
David Volejnicek  
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303-538-4154

Date: 21 Jan. 2004  
Avaya Inc.  
Docket Administrator  
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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to: Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450.

On 21 Jan. 2004  
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